

Take Control Plus Promo External FAQ

Q. What is Take Control Plus?

Take Control Plus is a remote-control solution designed to help you access devices under your management. It is integrated with N-able N-sight RMM tool and lets you connect to remote machines in seconds. Take Control Plus offers multiple deep diagnostic tools to resolve issues quickly and professionally.

Q. How many technicians can use the license at a time?

Take Control Plus allows you to add as many technicians as you want to one license; however, only one technician can use the license at a given time for an active support session. Additionally, Take Control Plus allows you to set up 10 end-user accounts. To learn more about end user accounts, check here.

If you need more concurrent users, you will need to buy additional Take Control Plus licenses accordingly.

Q. What is Take Control Fast Assist?

Take Control Fast Assist is a new feature available to N-able N-sight users who also have an active Take Control account or trial, offering quick ad-hoc remote access to devices without an RMM agent installed, to remotely view and control devices for fast troubleshooting. Take Control Fast Assist shows as a widget in the platform bar, offering a quick tool directly available in your RMM to jump on remote control sessions for unmonitored devices.

Q. Can N-sight partners without a Take Control Plus trial account access Take Control Fast Assist widget?

No. N-sight partners can start a Take Control stand-alone trial to get access to the Take Control Fast Assist widget and try it out.

Q. What does the promo include?

An existing N-able N-sight partner can purchase Take Control Plus for a promotional price of \$39/month per license (instead of \$55/month) or \$99/month for 3 licenses (instead of \$165).*

If you are interested in a different number of licenses, please select "Contact sales" and a representative will reach out to you.

Q. What is the validity of the offer?

The offer is valid for N-sight partners for a limited period of time.*

Q. How will I be billed?

Once your Take Control Plus subscription has been processed, your Take Control Plus license will be added to your N-sight invoice.

*Promotion Terms and Condition: N-able N-sight Partners who start a Take Control Trial before October 1, 2022, can purchase Take Control Plus for a discounted price of \$39/month per license or \$99/month for 3 licenses, no later than 3 months after starting the trial. We reserve the right to change the term and conditions.

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